

Volunteer Role Profile



Volunteer Role
Volunteer Manager
Where you will be based

Public Health Nursing - Support Volunteer
Operational Service Manager
Community

Why we want you

If you're interested in working with families and young people then volunteering would be a great opportunity for you to gain experience in supporting Public Health Nursing clinics.

What you will be doing

- Meeting and greeting those attending clinics or groups
- Making and serving refreshments to those attending clinics or groups
- General administrative support including recording details of those attending clinics or groups, informing individuals about clinic or group times, venues and dates
- Engaging with families and escalating significant information to the qualified staff member
- Volunteering across Somerset in a range of venues
- Other tasks may be involved

The skills you need

- Have a desire to support the Public Health Nursing team to deliver safe services across Somerset
- Have a caring nature with experience of working with children and families, or willing to learn
- Demonstrate an interest in Public Health Nursing (Health Visitor, School Nurse, assistant practitioner, administrator)
- Excellent communication skills
- Good team member
- Desire to learn
- Hold a driving license

What's in it for you

- Support your local community
- Gain more confidence
- Make new friends
- You will gain an understanding of the roles and range of services offered by Public Health Nurses and develop skills associated with this role.
- Specific learning needs and objectives will be set at an initial meeting between the Public Health Nurse mentor/manager and the volunteer, to



maximise their experience and manage their expectations

Disclaimer

Somerset Council is committed to safeguarding and promoting the welfare of children, young people and vulnerable adults and expects all volunteers to share this commitment.

This role requires a DBS certificate, which will be carried out by SC at no cost to you.